

UHCA

UTAH HEALTH CARE
ASSOCIATION

UCAL

UTAH CENTER FOR
ASSISTED LIVING

a Fresh
Perspective
on
Leadership

2024 Spring Leadership Conference
April 16-17 | St. George, Utah

Schedule at a Glance

Tuesday
April 16

Wednesday
April 17

7:00-8:00am

Check In & Registration
Breakfast Bar Served

8:00-9:30am (1.8 ceu)

Opening Keynote
Gardner Center

9:40-11:00am (1.6 ceu)

SNF/ALF Session
Gardner Center
ICF/IID Session
Conference Room D

11:15- 12:15pm (1.2 ceu)

Combined Session
Gardner Center

12:15-2:15pm

Executive Showcase
Lunch Served

2:15-3:45pm (1.8 ceu)

ICF/IID's may attend any session
SNF Session
Gardner Center
ALF Session
Conference Room D

3:45-4:45pm (1.2 ceu)

Combined Session
Gardner Center

(7.6 CEUs offered for Tuesday)

7:30-8:30am

Check In
Cinnamon Rolls Served

8:30-10:00am (1.8 ceu)

Closing Keynote

10:15-11:15 am (1.2 ceu)

Medicaid & Quality
Incentive Updates

11:15- 12:15pm (1.2 ceu)

UHCA Membership Meeting

**(4.2 CEUs available for
Wednesday)**

**(11.8 CEUs available for entire
conference)**

Tuesday, April 16

7:00-8:00am

Check In & Registration
Breakfast Bar Served

8:00-9:30am (1.8 ceu)

 **Combined Session | Gardner Center**
Keynote

Be a Leader Others are Inspired to Follow!

This highly interactive session will engage, inspire, and inform attendees about the 4 Things Followers Need Most from Their Leaders and the 7 Must Do's To Be A Leader Others Are Inspired To Follow; all based upon research from Gallup. Gallup provides the research and data, Mark intertwines his own stories of leadership successes and failures and engages attendees to share their own stories. This session is meant to help leaders at all levels and every length of tenure get better as leaders and attract and retain the very best talent!

Mark Iverson, Founder: Coach, Consultant & Trainer, The Warrior's Mindset LLC

9:40-11:00am (1.6 ceu)

SNF/ALF Session | Gardner Center
Conflict Management and Resolution

How can leaders foster connection by creating a feedback culture? How are you able to retain employees while also effectively resolving conflict, giving important feedback and building teams that are sustainable? Find out how during this interactive session with our newest Associate Business Members, Grand Canyon University.

Lindsi Harris, MSN, RN, Grand Canyon University

ICF/IID Session | Conference Room D

9:40-10:25: Kelly Criddle- Survey Updates

10:25-11:00am: ICF/IID Business Meeting

Join this session to hear the new Survey Updates and trends from DHHS and to discuss new business issues within the ICF/IID Facilities.

Kelly Criddle, DHHS, Survey Manager

Karen Root, Mesa Vista, UHCA|UCAL Board

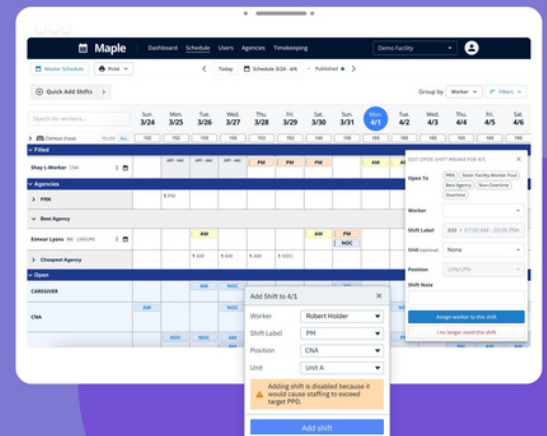


Is mismanaged Scheduling a **hidden drain on your budget?**

Did you know Scheduling inefficiencies can lead to overstaffing, excess overtime & agency spend, and lower worker retention? How much is that costing your company?

Take control of your costs with Maple!

Our next-gen workforce management platform was purpose-built to optimize Long-Term Care operations!



To learn more about Maple and how we can help, visit us at booth 38 or go to www.maple.com

Tuesday, April 16

11:15- 12:15pm(1.2 ceu)

Combined Session | Gardner Center



Keynote

Courageous Leadership- Living a Life of Influence

In November 23, 2013, Dan Meers came within inches of losing his life while practicing a bungee jump and zip line stunt at Arrowhead Stadium... home of the Kansas City Chiefs. What Dan anticipated being the thrill of a lifetime ended up being the spill of a lifetime. The stunt went terribly wrong and Dan plummeted 75 feet before crashing into the stadium seats. Miraculously Dan survived. He spent 9 days in the hospital and got some really big scars. Dan smiles when he says, "Scars are just Tattoos that come with a Cool Story". During this powerful presentation Dan shares his incredible story and the important lessons that he learned during his long road to recovery about leadership and about life.

Dan Meers, Kansas City Chiefs Mascot, Character that Counts



12:15-2:15pm

Executive Showcase | Lunch Served

Join us for a delicious lunch and take the chance to talk with your 2024 Associate Business Members to learn about new products and services.

2:15-3:45pm (1.8 ceu)

***ICF/IID Facilities are welcome to attend either session during this time.**

SNF | Gardner Center

Survey Updates

Join us to hear updates and important information from DHHS for SNFs
Greg Bateman, LTC Survey Manager, DHHS

ALF | Conference Room D

2:15-3:00-Survey Updates

Join this session to learn Survey Updates for Assisted Living Facilities.
Kristi Grimes, Assisted Living Survey Manager, DHHS

3:00-3:45 -2024 Senior Living Community Occupancy

How are you currently marketing your retirement community? Website, Billboards, Radio, T.V. Spots, Newspaper? What is your reputation in the greater community? What makes you unique from the competition? How do you measure the quality of your care and is it something you celebrate or hide? Why should my family entrust the care of my loved-one with you? In this session, we unpack what is working and not working in 2024.

Mark Iverson, Founder, Coach, Consultant, & Trainer, The Warrior's Mindset LLC

3:45-4:45pm (1.2 ceu)

Combined Session | Gardner Center

Office of Licensing Changes and Compliance Process

Join this session to learn the different changes happening at The Department of Health and Human Services, Office of Licensing.

Carmen Richins, Director, Division of Licensing and Background Checks, DHHS
Simon Bolivar, Director of Licensing, DHHS

Wednesday, April 17

7:30-8:30am

Check In & Registration- Cinnamon Rolls and Fresh Fruit Served

8:30-10:00 am (1.8 ceu)

Combined Session | Gardner Center

Closing Keynote



Intercultural Creativity for Leadership

Creative thinking is now the #1 skill needed in our workforce. So increasing the creative thinking skills on your teams and in healthcare is no longer a luxury, it's now required. But creativity can't thrive unless there is a culture of inclusion, belonging and psychological safety.

This interactive keynote combines intercultural development, which is a key tool needed for inclusion, with a methodology that cultivates and expands creative thinking.

Genein Letford, CEO, CAFFE Strategies, Inc.

10:15-11:15 am (1.2 ceu)

Combined Session | Gardner Center

Medicaid & Quality Incentive Updates

Join this session to hear updates about the Medicaid program and the Quality Incentive Program.

**Trent Brown, Nursing Facility Quality Improvement Program Manager
John Curless, Utah Department of Health**

11:15- 12:15 pm (1.2 ceu)

Combined Session | Gardner Center

UHCA|UCAL Membership Meeting

Come represent your facility and hear important updates about the Utah Health Care Association.

**Allison Spangler, President + CEO, Utah Health Care Association
Kelly Snowball, Utah Health Care Association Board Chair
Tracy Jenkins, Utah Health Care Association Secretary Treasurer.**

THE 7 GEMS OF **INTERCULTURAL CREATIVITY**[®]

Connect,
Create and
Innovate Across
Cultural Lines



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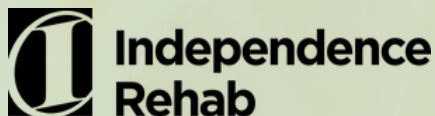
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Custom Medical Solutions
Decision Wise LLC
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Eide Bailly, LLP
Fortis College
FreshAire
Gadzoom Health
GeriPro, Inc.
InCite Strategic Partners
Integra Scripts
Liberty Drug
Lifeline Medical Staffing
Long-Term Care Consultants-
SNFClinic
Maple
MatrixCare
Navigator Group Purchasing, Inc.
Nursa
Pacific Concepts Group
Paul Davis Restoration
PharMerica
PointClickCare
Premier Funeral Services
Premier | Innovatix
Prime Labs (Mako Medical)
Professional Wound Specialists
Provo College (Unitek Learning)
Red Rock Pharmacy/
Canyon Home Care and Hospice
Relay Utah
Renew Home Health & Hospice
Reside Admissions LLC
Senior Compass
Simple Mobility Vans
Simply Thick
SRV Temperature Solutions
Symbii Home Health & Hospice
Tapestry Health
ToGo Healthcare
United Wound Healing
Utah Case Management
VyncaCare
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