

Hey UHCA members...

QIS

(the new Quality Indicator Survey)  
is coming.

are you ready?



and



Present

## QIS Training - The Essential Basics!

July 20, 2010 ♦ South Towne Expo Center  
9575 South State Street, Sandy, Utah

# QIS Training - The Essential Basics!

9:00 am	Welcome
9:05 - 10:15 am	The QIS process: Background and development of QIS Objectives of QIS Overview of QIS and comparison with traditional survey
10:15 - 10:45 am	Using QIS for Quality Improvement: QIS Task/Care Area Matrix Lessons
10:45 - 11:00 am	Break
11:00 am - 12:30 pm	Using the Stage I Forms: Resident Interview Family Interview Staff Interview Resident Observation Clinical Medical Record Reviews Stage I Conclusions
12:30 - 1:30 pm	Lunch ( <i>on your own</i> )
1:30 - 2:00 pm	Using the Stage I Forms Continued
2:00 - 2:45 pm	Facility Review Tasks: Mandatory: Demand Billing Dining Observation Infection Control & Immunizations Kitchen/Food Service Observation Medication Administration Observation/Drug Storage Quality Assessment and Assurance (QA&A) Resident Council President/Representative Interview

2:00 - 2:45 pm (continued)	Facility Review Tasks: Triggered: Abuse Prohibition Admission, Transfer and Discharge Environmental Observations Personal Funds Sufficient Nursing Staff
2:45 - 3:00 pm	Break - sponsored by Infinity Rehab.
3:00 - 4:30 pm	Stage II: Comparison of Stage I results with national thresholds Critical Element Pathways Unnecessary Drug Review
4:30 - 5:00 pm	Questions and answers

***About your presenter:***

*Cindy Mason, Vice President of Provider Services, Medline Healthcare-*

*Cindy's professional background of over 29 years of advising nursing home administrators and staff make her ideally suited to assist nursing homes in assessing and refining systems for survey success.*

*Cindy provides education, quality assurance system analysis and implementation, and consultation to nursing home providers. Licensed as a clinical social worker, nursing home administrator, health care risk manager, and accredited as a QIS instructor, she translates complex regulatory requirements into concepts that can be applied to managing the daily operations of nursing home life. As a long term care consultant, staff educator, and national speaker, Cindy has worked with all levels of nursing home staff on regulatory compliance and skill development.*

*Cindy has worked extensively with consumers of care whose perspective is critically important in survey success. Cindy received her MSSW from the University of Louisville in 1981.*